

Statement of Consideration (SOC)

PPTL 26-21 SOP C5.2 Timeframes and Ongoing Service

Requirements for All in-Home Services Cases. The following comment was received in response to SOP drafts sent for field review. Thanks to those who reviewed and commented. Comments about typographical and grammatical errors are excluded; these errors have been corrected as appropriate.

SOP C5.2

- 1. Comment:** Increasing the home visit timeframe from 5 working days to 10, extend the initial case plan deadline from 15 days to 30 days so that rapport and obtaining collateral information etc. can be provided.

Response: As we embrace better family engagement as an agency, frequent contact is imperative to assess progress, reduce safety threats, and remove barriers to drive case resolution for the family. No change will be made.

- 2. Comment:** Remove the requirement to discuss every life domain. Instead of discussing every possible area we should only require the safety threats identified, conditions contributing to maltreatment, protective capacities needing enhancements, strengths and supports.

Response: Unclear on what domain this comment is addressing. If there are additional questions or comments, please contact EJ Smith Eric.Smith@ky.gov

- 3. Comment:** Allow low risk-based visitation frequency - High-risk families: monthly or more frequently, Moderate-risk: every 45 days. Low-risk families demonstrating sustained progress: every 60 days.

Response: As we embrace better family engagement as an agency, frequent contact is imperative to assess progress, reduce safety threats, and remove barriers to drive case resolution for the family.

- 4. Comment:** Eliminate duplicate documentation - Documentation entered into one approved system may satisfy multiple documentation requirements when all required elements are present., make case plan updates event driven rather than deadline

driven. Reduce required signature requirements, focus monthly visits on QUALITY (meaningful contacts) not checklist compliance.

Response: This is ongoing work as we try to overcome the system limitations to streamline documentation.